कर्म (जर्म एवं स्व)

Tel. No. 23392116 23392117

Fax: No. 23392044

OF THE MINISTER

HOME, POWER, HEALTH, INDUSTRIES & PUBLIC WORKS DEPARTMENT
Govt. of National Capital Territory of Delhi

A-Wing, 7th Level, Delhi Secretariat, I.P. Estate, New Delhi-110002

No.OSD(PWD)/Min./2018/2699-2700

Dated 02.04.2018

To

The Pr. Secretary PWD, Government of NCT of Delhi, 5th Level, Delhi Secretariat, I.P.Estate, New Delhi: 110002.

The Engineer-in-Chief PWD, Government of NCT of Delhi, 12th Floor, MSO Building, I.P.Estate, New Delhi: 110002.

Madam/Sir,

Kindly find enclosed copy of letter No.F.19/16/AR/2016/Misc./Part File-23.03.2018, 2/(2017)/5222-5301 dated receipt from Secretary (Administrative Reforms), Administrative Reforms Department, Government of NCT of Delhi, 7th Level, C-Wing, Delhi Secretariat, I.P.Estate, New Delhi, received vide this office Dy.No. 3472 dated 26.03.2018 for further necessary actionat your end please.

Encl.: As above.

TSO to Minister

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सहायक-प्रशासनिक अधिकाश कार्यालय प्रमुख अभिवंता 1436 लोठ निठ विठ, विल्ही सरमार 42 वां जल, पलिस मुख्यालय.

GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI
ADMINISTRATIVE REFORMS DEPARTMENT
7th FLOOR, 'C' WING, DELHI SECRETARIAT, I.P. ESTATE, NEW DELHI 110002
Email- arupdate@nic.in

No.F.19/16/AR/2016/Misc/Part file-2 (2017)/ 5 2 2 2 - 530)

Date: 23/03/18

CIRCULAR

As you are aware, Public Hearing timings have been scheduled from 10:00 am to 11:00 am, for general public to meet the officers without prior appointment for redressal of their grievances.

Instructions have been issued to ensure presence of all officers in their offices. However, a few complaints are still being received in Administrative Reforms Department regarding absence of officers during Public Hearing timings. These are mostly in cases where Officers are on leave or hold additional charge or are away on field duty / attending courts. Therefore, in case of such exigencies, HODs should make necessary arrangement of Link Officer for public hearing on such occasions.

To World osp(plsp)

(Rakesh Bali) Secretary (AR)

All the Pr. Secretaries/ Secretaries/ HODs of GNCT of Delhi including autonomous bodies/commissions/boards under GNCT of Delhi.

Copy for information to:-

i) Secretary to Hon'ble LG, Delhi

ii) Secretary to Hon'ble Chief Minister, Delhi.

iii) Secretary to Hon'ble Dy. Chief Minister, Delhi.

iv) Secretaries to all Hon'ble Ministers, GNCT of Delhi.

v) SO to Chief Secretary, Delhi

vi) The Spl. Secretary (PGMS), Office of the Chief Minister, Delhi, GNCTD

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